



Agenda

Rider Experience and Operations Committee Meeting
Thursday, March 3, 2022
1:00 p.m. to 3:00 p.m.

****Virtual Meeting via Video and Telephone Conference****

To limit the spread of COVID-19, this meeting is taking place virtually. To hear the meeting audio, call 415-655-0001 or 206-207-1700, then enter access code: 2492 756 5943 and pin code: #. To view the video stream:

<https://soundtransit.webex.com/soundtransit/onstage/g.php?MTID=e4d84ecb22b6ae9cc375a7aeee049f107>, if a password is not already entered, enter the following password: Agency.

Kristina Walker, Committee Chair, Presiding

1. **Call to order**
2. **Roll call of members**
3. **Report of the Chair**
4. **CEO report**
5. **Public comment**

The Rider Experience and Operations Committee is accepting virtual and written public comment on items on today's agenda. Individuals who would like to provide live virtual public comment via phone or computer [must sign-up in advance on the meeting page](#). Written comments can be submitted electronically via emailtheboard@soundtransit.org. Written comments received up to one hour before the meeting will be provided to Board members electronically during the meeting, comments received after that deadline will be provided to Board members after the meeting.

6. **Business items**

For Committee Final Action

- A. **Minutes:** February 9, 2022, Special Rider Experience and Operations Committee Meeting
- B. **Motion No. M2022-17:** Authorizing the chief executive officer to execute a contract modification with eLock Technologies LLC to add operating services and install eLock's access controls to Sound Transit's bicycle cages in the amount of \$833,820, for a new total authorized contract amount not to exceed \$6,291,501 plus applicable taxes.

For Recommendation to the Board

- C. **Resolution No. R2022-06:** Transferring \$8,000,000 from the Agency Administration and Preliminary Engineering phases to the Construction phase of the Adopted 2022 Budget for the Parking Management Program while maintaining the overall authorized project allocation of \$13,692,287.

COMMITTEE CHAIR
Kristina Walker
Tacoma Councilmember

VICE CHAIR
Ed Prince
Renton Councilmember

BOARD MEMBERS
David Baker
Kenmore Councilmember

Christine Frizzell
Lynnwood Mayor

Debora Juarez
Seattle Councilmember

Kim Roscoe
Fife Mayor

Dave Upthegrove
King County Councilmember

Peter von Reichbauer
King County Councilmember

CHIEF EXECUTIVE OFFICER
Peter M. Rogoff

D. **Motion No. M2022-18:** Authorizing the chief executive officer to execute a five-year contract with 10 one-year options to extend with Passport Labs, Inc., to provide parking management vendor services, in the amount of \$30,814,438 with a 5 percent contingency of \$1,540,722, for a total authorized contract amount not to exceed \$32,355,160, plus applicable taxes, contingent upon Board approval of the budget phase transfer through Resolution No. R2022-06.

7. **Reports to the Committee**

- REO Metrics Performance Report
- Station Experience Design Guidelines

8. **Executive Session** (If needed)

9. **Other Business**

10. **Next meeting:**

Thursday, April 7, 2022
1:00 p.m. to 3:00 p.m.
Virtually via WebEx

11. **Adjourn**